

## PATIENT ACCESS **DEPARTMENT**

## ADMITTING PROCESS NON-INVASIVE (CARDIOLOGY) ECHO, STRESS, & VASCULAR

## **EXPECTATION**

The Registration Representative is required to sign on to the Cerner Application, and use "PMOffice" to register the patient upon arrival to the Admitting Department.

- Register the patient by verifying demographics and insurance.
- Document the patient encounter.
- Collect copayment, if applicable.

Day of Arrival	Go to "PMOffice", click on "Inquiries"  Select "Appt Check In By Location"  Select Location Type: Ambulatory  Select Location: MH NonInv Card
Register the Patient	<ul> <li>Right click on the patient and select "Check-In"</li> <li>Complete all required fields</li> <li>Note: Do Not Enter Registration Notes On "Patient Information" Tab</li> </ul>
Encounter information	<ul> <li>Go to "Encounter" tab and complete all required fields</li> <li>Document registration notes within encounter comment section</li> </ul>
Guarantor Information	• Complete the required section  Note: if the patient is the child the "Mother/Father" has to be listed as Guarantor and the relationship should state "Child".
Insurance	<ul> <li>Complete the required fields and verify insurance(s)</li> <li>Ensure authorization was obtained or that no authorization was required</li> <li>Note: Email InsuranceVerificationMHRH for any authorization issues that arise</li> <li>Scan: Patient's photo identification and insurance card(s)</li> <li>Important: MSP-Questionnaire must be completed while patient is present.</li> </ul>
Consents	Have the patient complete the electronic consents

Print the	Choose the Armband/Label combination, print (1) sheet
Arm/Labels	• Print the facesheet
and Facesheet	• Verify the patient Armband, using the (3) identifier method:
	1. Have the patient spell their last name, first name
	2. Have the patient state their D.O.B.
	3. Show the patient the armband and have them verify that the correct
	Name/D.O.B is listed.
	Band the patient
Complete	• Provide the patient with facesheet, (1) sheet of labels, and paper script (if applicable)
Registration	• Send patient to:
	RADIOLOGY: COOKE ELEVATORS, 1 <sup>ST</sup> FLOOR
	Note: If patient is scheduled for an EKG/Holter Monitor, do NOT send them to Radiology.
	Direct them upstairs to EKG.