

PATIENT ACCESS PEPARTMENT

ADMITTING PROCESS (PFT)-PULMONARY FUNCTION TEST

EXPECTATION

The Registration Representative is required to sign on to the Cerner Application, and use "PMOffice" to register the patient upon arrival to the Admitting Department.

- Register the patient by verifying demographics and insurance.
- Document the patient encounter.
- Collect copayment, if applicable.

Day of Arrival	Go to "PMOffice", click on "Inquiries" Select "Appt Check In By Location" Select Location Type: Ambulatory Select Location: MH Pulm Select Patient
Register the Patient	 Right click on the patient and select "Check-In" Complete all required fields Note: Do Not Enter Registration Notes On "Patient Information" Tab
Encounter information	 Go to "Encounter" tab and complete all required fields Document registration notes within encounter comment section
Guarantor Information	• Complete the required section Note: if the patient is the child the "Mother/Father" has to be listed as Guarantor and the relationship should state "Child".
Insurance	 Complete the required fields and verify insurance(s) Ensure authorization was obtained or that no authorization was required Note: Email InsuranceVerificationMHRH for any authorization issues that arise Scan: Patient's photo identification and insurance card(s) Important: MSP-Questionnaire must be completed while patient is present.
Consents	Have the patient complete the electronic consents

Print the Arm/labels	 Choose the Armband/Label combination, print (1) sheet Print the facesheet
and Facesheet	 Verify the patient Armband, using the (3) identifier method: 1. Have the patient spell their last name, first name 2. Have the patient state their D.O.B. 3. Show the patient the armband and have them verify that the correct Name/D.O.B is listed. Band the patient
Complete Registration	 Provide the patient with facesheet and (1) sheet of labels and script (located in either PMOffice or Powerchart) Send patient to: PFT: SPELLMAN ELEVATORS, 3RD FLOOR