



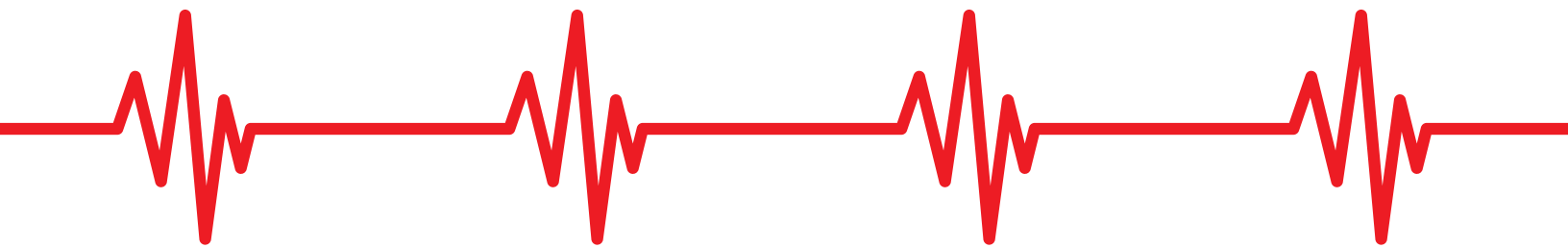
Mid-Hudson Regional

Patient Access Department

February 2025



SUBMIT A PHOTO OF YOURSELF WEARING RED



Heart disease is the leading cause of death in the United States. To support awareness of heart disease and encourage our team members to take small acts to be heart healthy, submit a photo of yourself wearing red by scanning the QR code below. Since taking care of ourselves can set an example for others, you'll also be invited to share how you care for your heart.

Photo Tips:

- Abide by hospital safety protocols. When on campus, wear a mask in required areas and ensure your nose and mouth are completely covered.
- Have a clear background to ensure no patient or other confidential information is visible.
- **Please remember to WEAR RED!** If you like, make a heart symbol with your hands, demonstrate a heart-healthy activity, or offer another creative expression of your passion for promoting heart health.

Submit your photo wearing red by Wednesday, February 19!



SCAN THE QR CODE HERE

SUBMIT A HEART-HEALTHY RECIPE

Heart disease is the leading cause of death in the United States. To support awareness of heart disease and encourage our workforce to take small acts to be healthy, we are asking that you submit your own heart-healthy recipe by scanning the QR code below. YOUR Recipe could be featured in our cafeterias networkwide!



CONTEST DETAILS:

The top heart-healthy recipe from each campus will be awarded a gift card to their respective cafeterias. The top overall heart-healthy recipe winner will be featured in cafeterias networkwide on March 7th.



SCAN THE **QR CODE**
TO SUBMIT YOUR RECIPE!

*Recipes can be submitted from
February 1st – February 25th.
Recipe Featured on March 7th!*

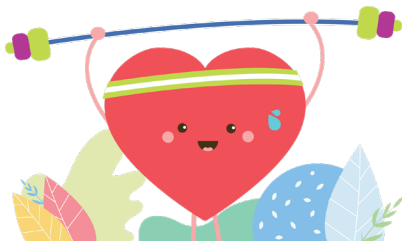


HEART HEALTH HERO CHALLENGE

FEBRUARY 14 – MARCH 13

The WMCHealth **Heart Health Hero Challenge** starts **February 14!**

Join this challenge to focus on physical activity and engage in daily lifestyle choices that support a healthy heart!



Ways to Join!

Participate as an individual
or on a team!

Ways To Earn Wellable Points



Walking &
Running



Nutrition



Cycling



Other Fitness
Activities

**TO PARTICIPATE, SIGN IN TO YOUR
WELLABLE ACCOUNT:**

<https://app.wellable.co/>



**IF YOU DON'T HAVE A
WELLABLE ACCOUNT, CREATE
ONE HERE AND JOIN THE FUN:**

<https://app.wellable.co/WMCHealth>



Wellable

MID-HUDSON REGIONAL PATIENT ACCESS HUB

BREAKING NEW GROUND: MID HUDSON REGIONAL LAUNCHES EMPLOYEE INFONET

MID HUDSON REGIONAL IS TAKING EMPLOYEE SUPPORT TO THE NEXT LEVEL WITH THE LAUNCH OF ITS EXCLUSIVE INFONET PLATFORM! THIS INNOVATIVE TOOL IS DESIGNED TO EMPOWER EMPLOYEES BY PROVIDING QUICK AND EASY ACCESS TO ESSENTIAL RESOURCES. FROM VITAL DOCUMENTS AND INSURANCE DETAILS TO SCHEDULES, GUIDES, AND FORMS, EVERYTHING YOU NEED IS NOW JUST A FEW CLICKS AWAY.

THE INFONET IS TAILORED SPECIFICALLY FOR THE MID HUDSON TEAM, ENSURING A STREAMLINED EXPERIENCE THAT ENHANCES EFFICIENCY AND COLLABORATION ACROSS DEPARTMENTS. WHETHER YOU'RE SEEKING UPDATED POLICIES, STEP-BY-STEP WORKFLOWS, OR THE LATEST NEWS, THE INFONET IS YOUR ONE-STOP SOLUTION.

PAHUB.ORG

[HOMEPAGE](#)[WEB LINKS](#)[INSURANCE CARDS](#)[ADMITTING](#)[BLANK CONSENT FORMS](#)[BLANK DOCUMENTS](#)[HOW-TO GUIDES](#)[PAYROLL](#)[TELETRACKING](#)[TRANSPORTATION TELEPHONE #](#)[EMAIL LEADERSHIP](#)

Patient Access Hub

W F T T F

Welcome to the Mid-Hudson Infonet

The Mid-Hudson Regional Infonet is an exclusive, centralized hub designed to help employees access essential information and resources with just a few clicks. This user-friendly platform provides everything you need at your fingertips, including step-by-step guides, policy documents, blank forms, schedules, insurance navigation tools, and more. With quick links to high-demand resources, a searchable interface, and tailored solutions for Mid-Hudson specific processes, the Infonet streamlines workflow and enhances efficiency, ensuring you can find what you need in moments.



TOP REGISTRAR

EMERGENCY ROOM

QUICK REGISTRATION

NAME

ENCOUNTERS

% TOTAL

GIOVANNI

260

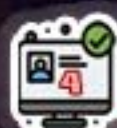
8%



CARMEN

249

7%



VANESSA

210

6%



KAYLA

206

6%



SHAQUEENA

191

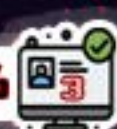
6%



CAITLIN

156

5%



ZAKAIRA

247

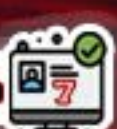
7%



KASANDRA

206

6%



BRITTNEY

203

6%



JAIMIE

182

5%

TOP REGISTRAR

EMERGENCY ROOM

FULL REGISTRATION

NAME

ENCOUNTERS

% TOTAL

KERRYANN

319

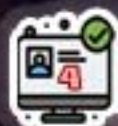
10%



LATOYA

318

9%



CHINA

229

7%



KAYLA

224

7%



CHLOE

183

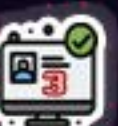
5%



GEORGETTE

166

5%



ZAKAIRA

236

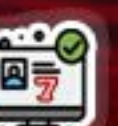
7%



SHAQUEENA

225

7%



VANESSA

195

6%



KASANDRA

181

5%

TOP REGISTRAR

EMERGENCY ROOM

COPAY COLLECTION

NAME

COLLECTED

LATOYA

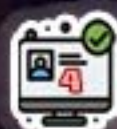
\$ 2,500.00



TOTAL COLLECTION
\$10,383.00
FOR THE MONTH



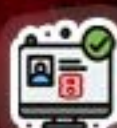
KERRY ANN \$ 1,465.00



SHAQUEENA \$ 860.00



ZAKAIRA \$ 785.00

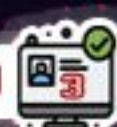


CAITLIN \$ 625.00



KAYLA

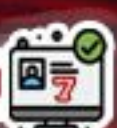
\$ 200.00



ISABEL \$ 1,170.00



CHINA \$ 835.00



GEORGETTE \$ 783.00



JAIMIE \$ 260.00



TOP REGISTRAR

EMERGENCY ROOM

STATS



DAY SHIFT

QUICK REG	1437	43%
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FULL REG	1313	39%
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EVENING SHIFT

QUICK REG	1380	41%
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FULL REG	1457	43%
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OVERNIGHT SHIFT

QUICK REG	537	16%
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FULL REG	584	17%
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TOP REGISTRAR ADMITTING DEPT

NAME

ENCOUNTERS

% TOTAL

KIERSTEN

479

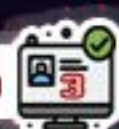
19%



TONYA

427

17%



LAUREN

377

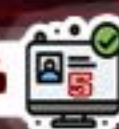
15%



LORI

374

15%



MICHELLE

305

12%

TOP REGISTRAR
ADMITTING DEPT
COPAY COLLECTION

NAME

COLLECTED

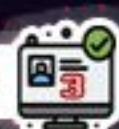
LORI

\$ 3,007.59



TONYA

\$ 1,476.24



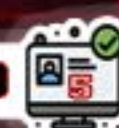
LAUREN

\$ 1,200.00



KIERSTEN

\$ 1,150.00



MICHELLE

\$ 1,050.00

TOTAL COLLECTION
\$9,020.07
FOR THE MONTH

TOP REGISTRAR

MENTAL HEALTH

CLINIC

NAME

% TOTAL

THERESA

38%



JAZMIN

37%



BERNICE

26%

TOP REGISTRAR

MENTAL HEALTH

COPAY COLLECTION

NAME

COLLECTED

THERESA

\$ 602.00



JAZMIN

\$ 130.00

TOTAL COLLECTION
\$762.00
FOR THE MONTH

TOP REGISTRAR

TURNING POINT

CLINIC

NAME

% TOTAL

CYNTHIA

52%



KAREN

36%

**FEBRUARY
BIRTHDAY**

**THERESA
FEBRUARY
1ST**



TO OUR TEAM

FEBRUARY

2025

AS WE MOVE FURTHER INTO 2025, I WANT TO TAKE A MOMENT TO THANK YOU ALL FOR THE STRONG START TO THE YEAR. YOUR DEDICATION, HARD WORK, AND POSITIVE ATTITUDE HAVE NOT GONE UNNOTICED, AND I'M TRULY GRATEFUL FOR EVERYTHING YOU BRING TO OUR DEPARTMENT.

THIS MONTH, WE'LL CONTINUE FOCUSING ON STRENGTHENING OUR TEAM AND BUILDING A SOLID FOUNDATION FOR THE YEAR AHEAD. ONE OF OUR KEY INITIATIVES IS CROSS-TRAINING WITHIN THE PATIENT ACCESS DEPARTMENT. BY LEARNING NEW SKILLS AND GAINING INSIGHT INTO DIFFERENT ROLES, WE CAN WORK MORE EFFECTIVELY TOGETHER, SUPPORT ONE ANOTHER DURING BUSY TIMES, AND CREATE NEW OPPORTUNITIES FOR PERSONAL AND PROFESSIONAL GROWTH. IF THERE'S A SPECIFIC AREA YOU'RE INTERESTED IN LEARNING ABOUT, PLEASE DON'T HESITATE TO REACH OUT.

ANOTHER FOCUS FOR FEBRUARY IS ON IMPROVING OUR PROCESSES FOR COLLECTING COPAYS AND MAINTAINING RELIABLE ATTENDANCE. THESE ARE AREAS WHERE CONSISTENCY AND TEAMWORK WILL HELP US MEET OUR GOALS AND PROVIDE THE BEST POSSIBLE EXPERIENCE FOR PATIENTS AND COLLEAGUES ALIKE.

I'M EXCITED ABOUT WHAT WE'LL ACCOMPLISH TOGETHER THIS YEAR. LET'S CONTINUE BUILDING ON THE GREAT WORK WE'VE STARTED AND MAKE FEBRUARY A MONTH OF PROGRESS AND COLLABORATION.

THANK YOU ALL FOR EVERYTHING YOU DO. YOU ARE TRULY THE HEART OF WHAT MAKES THIS TEAM SO SUCCESSFUL.

MID-HUDSON LEADERSHIP